

PAPERLESS CUSTOMER SIGN UP

I hereby sign up as a paperless customer with ihi Bupa. As a paperless customer, I will receive all documents and correspondence from ihi Bupa via my personal myPage on www.ihicom.com. I understand that I will not receive any hardcopies of documents to my postal or collection address and that it will be my responsibility to check all documents and correspondence online and to inform ihi Bupa of any changes to my email address. I can get more information on www.ihicom.com/services.

INTERMEDIARY'S ACCESS TO DOCUMENTS

In the event that I am represented by an intermediary, I hereby accept that my intermediary will get access to my documents online on his/her personal and secure ihi Bupa website.

COVER - please choose modules, currency and deductible by ticking the relevant boxes

Choice of modules

- Hospital Plan
- Module 1 - Non-Hospitalisation Benefits
- Module 2 - Medicine & Appliances
- Module 3 - Medical Evacuation & Repatriation
- Module 4A - Dental & Optical
- Module 4B - Dental & Optical

Choice of deductible / currency

- | | | |
|----------------------------------|----------------------------------|----------------------------------|
| <input type="radio"/> Nil | <input type="radio"/> Nil | <input type="radio"/> Nil |
| <input type="radio"/> EUR 350 | <input type="radio"/> GBP 250 | <input type="radio"/> USD 400 |
| <input type="radio"/> EUR 1,050 | <input type="radio"/> GBP 750 | <input type="radio"/> USD 1,600 |
| <input type="radio"/> EUR 4,000 | <input type="radio"/> GBP 2,750 | <input type="radio"/> USD 5,000 |
| <input type="radio"/> EUR 8,000 | <input type="radio"/> GBP 5,500 | <input type="radio"/> USD 10,000 |
| <input type="radio"/> EUR 16,000 | <input type="radio"/> GBP 11,000 | <input type="radio"/> USD 20,000 |

Please note that the chosen currency is binding

PREMIUM PAYMENT

- Annual Semi-annual Quarterly

REQUEST FOR PAYMENT FROM A BANK OR ANOTHER ADDRESS, IF DIFFERENT FROM RESIDENTIAL ADDRESS (Not possible for paperless customers)

Name(s)

Address

Address

Postal Code City

Country

Account No. (if bank)

REQUEST FOR PAYMENT BY INTERNATIONAL CREDIT CARD

I / we wish to pay the premium via credit card. Bupa Insurance Limited (ihi Bupa) will charge the credit card directly.

- AmericanExpress Visa Eurocard / Mastercard
- JCB Diners

Card no.

Expiry date (m/y) CVC code*

*CVC code: The last three/four digits after the card number on the back of the card or the last three digits in the signature field.

Cardholder's data if cardholder and policyholder are not the same person:

Name(s)

Address

Address

Postal Code City

Country

I also authorise Bupa Insurance Limited (ihi Bupa) until further notice in writing, to charge my credit card account with unspecified amounts in respect of my premium payments as and when these become due. ihi Bupa will inform me in advance of any premium adjustments.

Cardholder's signature _____ **Date** _____

Family name Date of birth (dd/mm/yy) **C) MEDICAL INFORMATION QUESTIONNAIRE**

This section asks for health and medical details - known (past and present) and suspected conditions. Please tick yes or no to every question 1-17 and provide answers to questions 18-22. If you tick yes to any of the questions 1-17 in this Medical Information Questionnaire, please give full details in Section D Additional Information. Please ensure that you tell us about any known or suspected conditions and symptoms even if professional advice has not yet been sought. If you already are an ihi Bupa customer and you are applying to increase cover or you are applying to transfer from another Bupa group product, please include details of any conditions for which you have made claims since joining.

1) Heart or circulatory disorders

eg high blood pressure, angina/chest pains, heart attack, heart failure, abnormal heart beat, aneurysms, varicose veins, other related symptoms/diseases

 YES NO**2) Endocrine (glandular disorders)**

eg obesity, thyroid problems, diabetes type 1, diabetes type 2, colitis, liver diseases, liver cirrhosis other related symptoms/diseases

 YES NO**3) Breathing or respiratory disorders**

eg asthma, COPD, shortness of breath, pneumonia, bronchitis, tuberculosis, allergies (including hayfever and anaphylaxis), chest infections, other related symptoms/diseases

 YES NO**4) Stomach, intestines, liver or gall bladder problems**

eg stomach inflammation/ulcers, irritable bowel, Crohn's disease, colitis, cirrhosis, abdominal pain, change in bowel habits, pancreatitis, hernias, liver inflammation, gall stones, haemorrhoids/piles, other related symptoms/diseases

 YES NO**5) Cancer, tumours or growths**

eg polyps, benign growths, any cancers or pre-cancerous conditions, other symptoms/diseases

 YES NO**6) Skin problems**

eg allergic conditions, rashes, psoriasis, acne, cysts, moles that itch or bleed, dermatitis, eczema, other related symptoms/diseases

 YES NO**7) Brain or nervous system disorders**

eg stroke, dementia, migraine, repeated headaches, multiple sclerosis, nerve pain (including sciatica and shingles), epilepsy/fits, meningitis, other related symptoms/diseases

 YES NO**8) Muscle or skeletal problems**

eg arthritis, back pain, neck/shoulder problems, cartilage and ligament problems, joint replacements, fractures, gout, osteoporosis, inflammatory conditions, other related symptoms/diseases

 YES NO**9) Urinary or reproductive system problems**

eg kidney or bladder problems (including kidney failure), recurrent urinary infections, incontinence, pregnancy/childbirth problems (including caesarean sections), heavy or irregular periods, fibroids, infertility/fertility treatment, endometriosis, sexually transmitted infections, polycystic ovaries, testicular or prostate disorders, abnormal smears, other related symptoms/diseases

 YES NO**10) Blood/infective/immune disorders**

eg abnormal blood tests, high cholesterol, anaemia, hepatitis A-B-C, malaria, any autoimmune disorder, HIV, other related symptoms/diseases

 YES NO**11) Eye, ear, nose, throat and dental problems**

eg cataracts, glaucoma, visual impairment, ear infections, deafness, tonsillitis, wisdom teeth problems, dental infections, gingivitis, other related symptoms/diseases

 YES NO**12) Psychiatric/psychological disorders**

eg compulsive or eating disorders, schizophrenia, depression, stress, anxiety, drug/alcohol dependency, other related symptoms/diseases

 YES NO**13) Cosmetic operations** YES NO**14) Other diseases, disorders or illnesses** YES NO**15) Are you or have you been taking any medication, prescribed or otherwise?** YES NO**16) Are you receiving any treatment of any kind, or do you require or expect to require any review, investigations or treatment for any current or past medical problem not already mentioned in this application?** YES NO**17) Have you experienced any signs or symptoms of any medical problem in the last six months, regardless of whether a health care professional has been consulted?** YES NO

Family name

Date of birth (dd/mm/yy)

C) MEDICAL INFORMATION QUESTIONNAIRE (continued)

18) Height	Metres/Centimetres _____	Feet/Inches _____
19) Weight	Kilogrammes _____	Stones/Pounds _____
20) For women only:	Are you currently pregnant? <input type="radio"/> YES <input type="radio"/> NO	
21) Smoking	Do you smoke? <input type="radio"/> YES <input type="radio"/> NO	
	If yes, how many cigarettes/day? _____	
22) Do you use spectacles or contact lenses?	<input type="radio"/> YES <input type="radio"/> NO	
	– if yes please indicate strength in diopter, left eye _____	right eye _____

D) ADDITIONAL INFORMATION

This section applies if you have indicated "Yes" to any questions in section C. If you are unsure whether any details are relevant, you must include them.

Please enter the question number (Questions 1-17 that you have answered YES to on the Medical Information Questionnaire) _____

Please specify as accurately as possible the name of the illness or medical problem. Where applicable, please state the area of the body affected, (eg right leg, left eye):

When did the symptoms start and when was treatment completed?

What treatment did you receive and when (please include dates, names and details of medications)?

What was the outcome of the treatment (eg ongoing, complete recovery, recurrent or likely to recur)?

Please enter the question number (Questions 1-17) that you have answered YES to on the Medical Information Questionnaire) _____

Please specify as accurately as possible the name of the illness or medical problem. Where applicable, please state the area of the body affected, (eg right leg, left eye):

When did the symptoms start and when was treatment completed?

What treatment did you receive and when (please include dates, names and details of medications)?

23) Additional information: Do you have additional medical information? YES NO

All relevant up-to-date medical reports should be enclosed in the event of any pre-existing medical conditions.

NB If you experience any additional symptoms other than the above described before you receive your policy documents, please notify us immediately. Failure to do so may affect your cover.

If there is insufficient space, please use a separate sheet and indicate that you have done so by ticking here

If you have ticked here, please indicate how many pages you have attached to this Medical Questionnaire _____

